

I-File Introductory User Guide

(Property & Casualty Product Review)

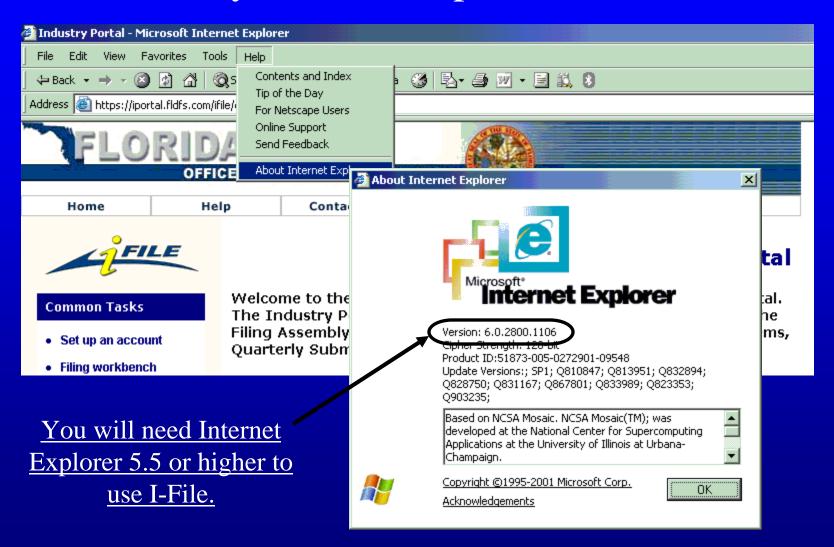
Updated April 2008

Florida Office of Insurance Regulation Kevin M. McCarty, Commissioner

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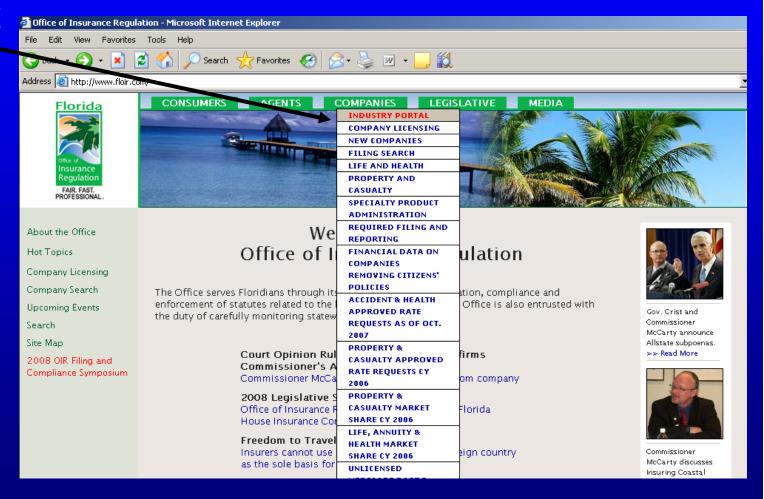
Verify Internet Explorer Version



Accessing the Industry Portal (I-Portal)

(http://www.floir.com)

Double Click the "Industry Portal" link found under COMPANIES.



The I-Portal

OFFICE OF INSURANCE REGULATION

What would you like to do?



FAIR. FAST. PROFESSIONAL.



IMPORTANT NOTICES

- OIR 2008 Filing and Compliance Symposium
- P&C RCS Training and User Manual

Common Tasks

- Set up an account
- Filing workbench
- What is the Industry Portal

Welcome to the Industry Portal

Welcome to the Florida Office of Insurance Regulation Industry Portal. The Industry Portal is a convenient, single point of entry to access the Filing Assembly and Submission System, online Rate Collection Systems, Quarterly Submission Reports, and other related content.

Pick a Category



Form & Rate Filing Assembly and Submission



Regulatory Electronic Filing System (REFS - Financial Related Filings)



🚵 Data Reporting



QUASR (Click here for FAQ's and Manual)



Office of Insurance Regulation Website



Professional Liability Claims



Workers Compensation Data Collection



Update Contact Information



iApply -- Online Company Admissions



OIR Long Range Program Plan · Contact Us · Mission Statement · Florida Department of Financial Services



Creating an I-Portal Account

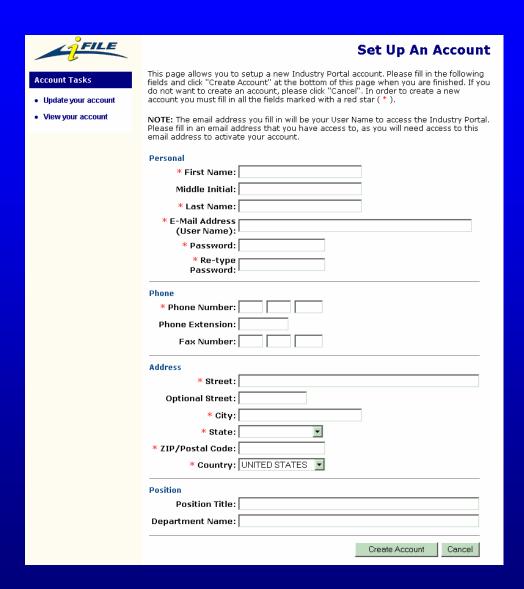
Select "Set up an account", and follow the instructions on the next screen.

Creating an I-Portal account gives you access to each of the listed applications



Fill in the form with your information (note the required fields).

When you're done, simply click "Create Account" at the bottom of the page.





The next screen will display a message notifying you that your account has been successfully created.

You'll also receive a VERY important email at this time as well.

Florida Office of Insurance Regulation

Welcome to the Florida Office of Insurance Regulation Industry Portal!

You have successfully created a new account. In order to activate your account, simply point your web browser to the following URL:

http:///ifile/account/activate.asp?txtActivationCode

You have 7 days to activate your account. If you do not activate your account within this time, it will be removed.

Your account information is listed below for future reference:

Your user name is:

You selected your password at registration.

If you did not authorize this registration, someone has mistakenly registered using your e-mail address. We regret the inconvenience. Please forward this e-mail to iportal@fldfs.com and write "cancel" in the subject line.

You MUST click the link in that email to activate your account before you can proceed with creating / submitting filings.

Please send a message to OIR through "Contact Us" if you do not receive this email upon creating your account.

I-File

Click the "Form & Rate Filing Assembly and Submission" link to work on a filing.

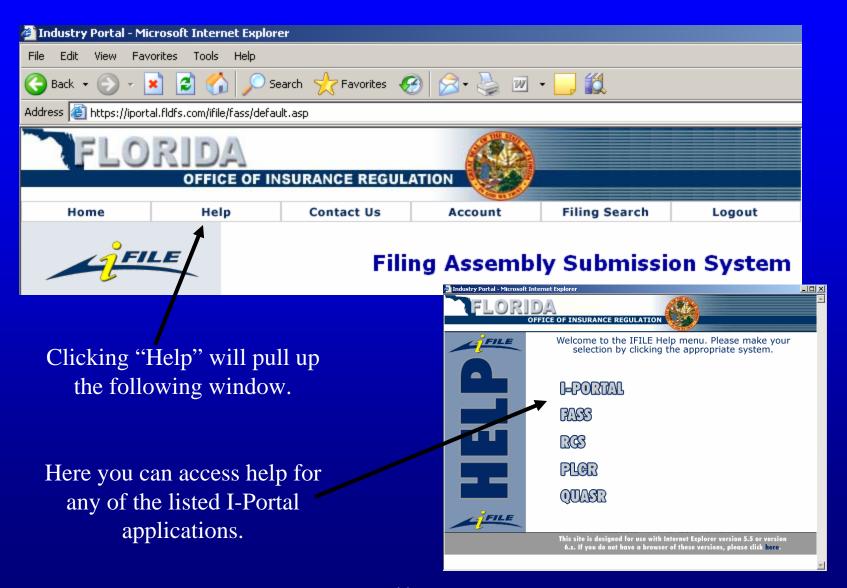


I-File Options – Home

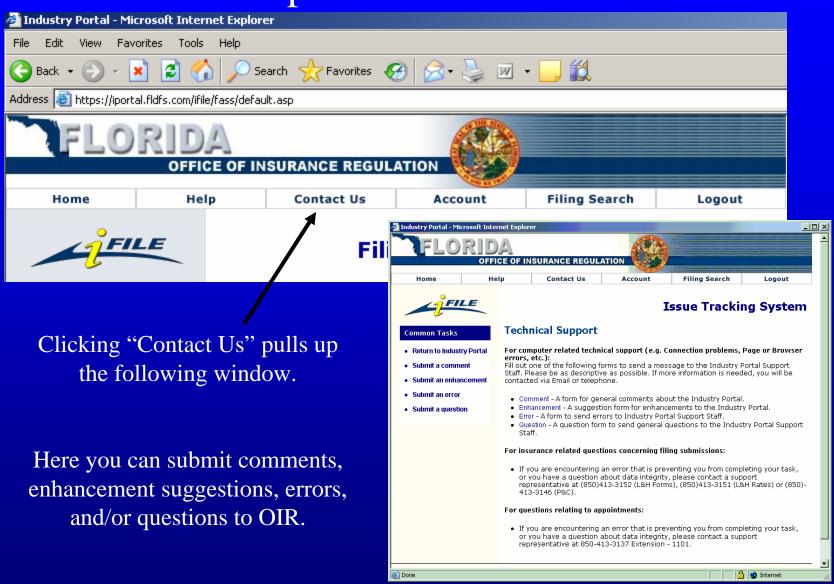


Clicking "Home" on any page will bring you back to the main I-Portal screen.

I-File Options – Help



I-File Options – Contact Us



I-File Options – Account

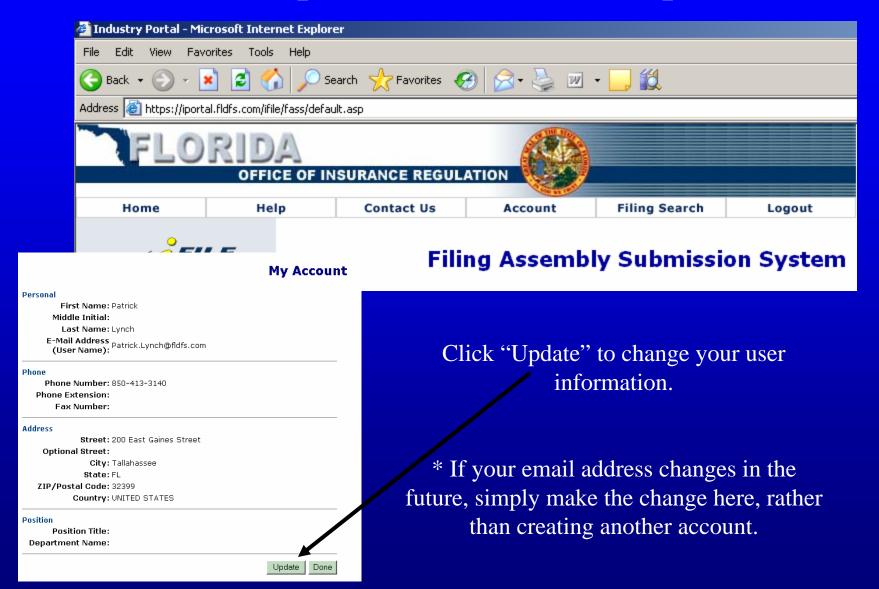


	Log on to the Industry Portal			
Please enter your user name and password to log on to the Industry Portal. Click 'submit' to continue.				
User Name: Password:	submit			

Clicking "Account" will take you to a login screen.

Enter your username and password to view and/or update your account information.

I-File Options – Account – Update



I-File Options - Filing Search



The "Filing Search" option takes you to a page that allows you to search for, view, and receive information regarding Form & Rate filings submitted to the Office.

** The Filing Search is the place to view the documents you've submitted for review. Keep in mind, you will need a file log number to locate the documents in question. **

Enter a file log number or any other criteria to retrieve filings.

Then click "Search" to display your results to the right.



Count:	File Log Number	Status	Roll/Frame	Company Name	FEIN	Date Filed	Filing Type
1	05-12300	APPROVED		AVMED, INC.	592742907	10/11/2005	Forms
2	05-12301	APPROVED		TWIN CITY FIRE INSURANCE COMPA	060732738	10/11/2005	Forms
3	05-12302	APPROVED		AMERICAN SOUTHERN HOME INSURAN	592236254	10/11/2005	Rates
4	05-12303	WITHDRAWN		LYNDON PROPERTY INSURANCE COMP	431139865	10/11/2005	Rates
5	05-12304	APPROVED		VARIABLE ANNUITY LIFE INSURANC	741625348	10/11/2005	Forms
6	05-12305	Pending		ASSURITY LIFE INSURANCE COMPAN	381843471	10/11/2005	Both
7	05-12306	ACKNOWLEDGED		NORTHWESTERN MUTUAL LIFE INSUR	390509570	10/11/2005	Rates
8	05-12307	APPROVED		BLUE CROSS & BLUE SHIELD OF FL	592015694	10/11/2005	Both
9	05-12308	APPROVED		BLUE CROSS & BLUE SHIELD OF FL	592015694	10/11/2005	Both
10	05-12309	APPROVED		BLUE CROSS & BLUE SHIELD OF FL	592015694	10/11/2005	Both
11	05-12310	APPROVED		HEALTH OPTIONS, INC.	592403696	10/11/2005	Both
12	05-12311	APPROVED		HEALTH OPTIONS, INC.	592403696	10/11/2005	Both
13	05-12312	Pending		METROPOLITAN LIFE INSURANCE CO	135581829	10/11/2005	Both
14	05-12313	INCOMPLETE		NEW YORK LIFE INSURANCE COMPAN	135582869	10/11/2005	Forms
				ELOBIDA MORDITALITY MUTUAL			

Clicking on a file log number will display that filing's contents in the window below.

7	05-12306	ACKNOWLEDGED	NORTHWESTERN MUTUAL LIFE INSUR	390509570	10/11/2005	Rates	450	N/A
8	05-12307	APPROVED	BLUE CROSS & BLUE SHIELD OF FL	592015694	10/11/2005	Both	450	N/A
9	05-12308	APPROVED	BLUE CROSS & BLUE SHIELD OF FL	592015694	10/11/2005	Both	450	N/A
10	05-12309	APPROVED	BLUE CROSS & BLUE SHIELD OF FL	592015694	10/11/2005	Both	450	N/A
11	05-12310	APPROVED	HEALTH OPTIONS, INC.	592403696	10/11/2005	Both	718	N/A
12	05-12311	APPROVED	HEALTH OPTIONS, INC.	592403696	10/11/2005	Both	718	N/A
13	05-12312	Pending	METROPOLITAN LIFE INSURANCE CO	135581829	10/11/2005	Both	420	N/A
14	05-12313	INCOMPLETE	NEW YORK LIFE INSURANCE COMPAN	135582869	10/11/2005	Forms	410	N/A
ELODIDA HOSDITALITY MUTHAL								

Creation Date PDF Form Number **Document Title** Type Actuarial Memorandum n/a 10/11/2005 Actuarial Memorandum 10/11/2005 Manual/Rate Pages n/a Rate Pages USDL/Transmittal n/a 10/11/2005 UDL Cover Letter n/a 10/11/2005 Cover Letter Forms 21595 0905 BCA 10/11/2005 BlueOptions Special Enrollment Endorsement 21606 0905 BCA 10/11/2005 Forms BlueOptions Creditable Coverage Endorsement 21621 0905 BCA 10/11/2005 Forms BlueOptions Continuing Coverage Endorsement RTF n/a 10/12/2005 RateFilingSummary n/a 10/17/2005 RTF Forms_Approval **EMAIL** n/a 10/17/2005 Florida Office of Insurance Regulation [RE: Filing Number 05-12307]

Clicking on one of the PDFs to the right will prompt you to enter your email address, so you can receive a link to that document.

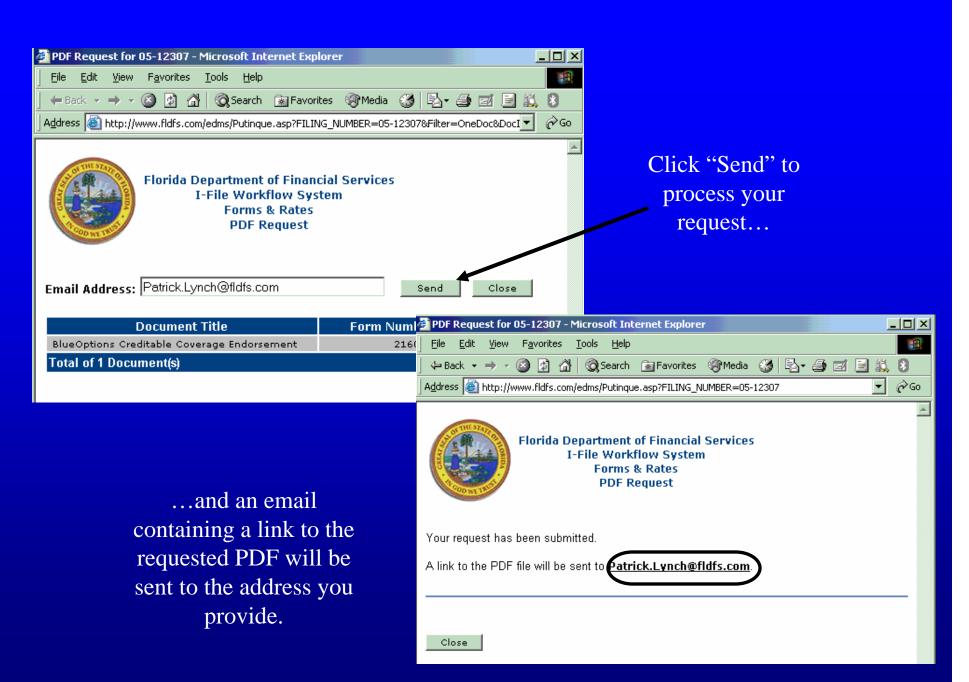
You also have the option of requesting a PDF of the entire filing or just the stamped pages.

Make a PDF for filing 05-12307

Make a PDF for filing 05-12307

Stamped Only

Stamped Only



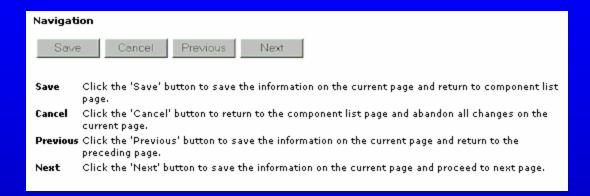
I-File Options - Logout



Clicking "Logout" will simply log you out of the I-Portal, bringing you back to the Login screen.



Navigating I-File



When working on a filing, it is <u>VERY</u> important that you use the navigation buttons within the application (shown above) instead of the Internet browser buttons.

Using the Internet browser buttons can lead to application time-outs and other filing problems.



Starting a New Filing



On the I-File screen you have the option to start a new filing, work on an in-progress filing, or review filings that you have previously submitted.

To start a new filing, simply click the "Start a new filing" link.



You will then be taken to the New Filing Wizard which will walk you through each step of the filing creation process. Click "Next" to proceed, or click "Cancel" to return to the Filing Assembly Submission System screen.

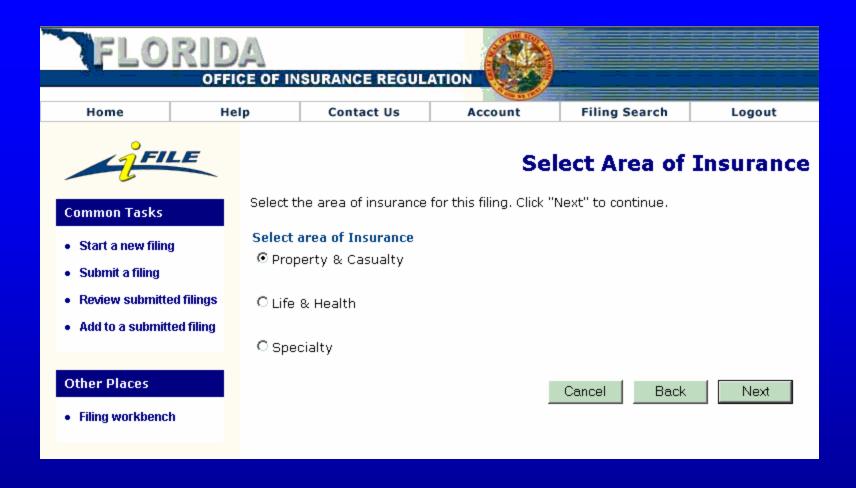
You may be asked to login prior to reaching the wizard. Do so, and you will be taken to this page.

The first thing you will need to do is select the type of filing you wish to submit.

This manual will
demonstrate how to
submit a Commercial
Multi-Peril rate & rule
filing, so we will choose
"Company" as our filing
type. Check the
"Company" radio button,
and click "Next".

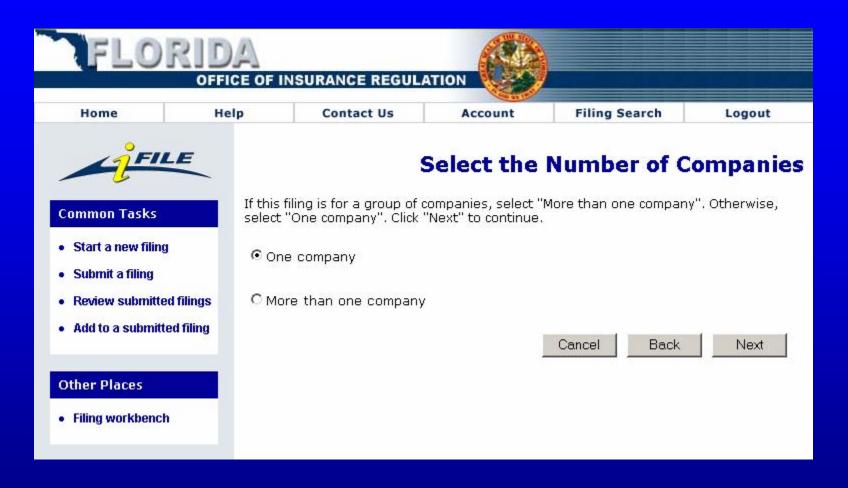
(You can always return to the previous screen by clicking "Back" and to the Filing Assembly Submission System screen by clicking "Cancel".)



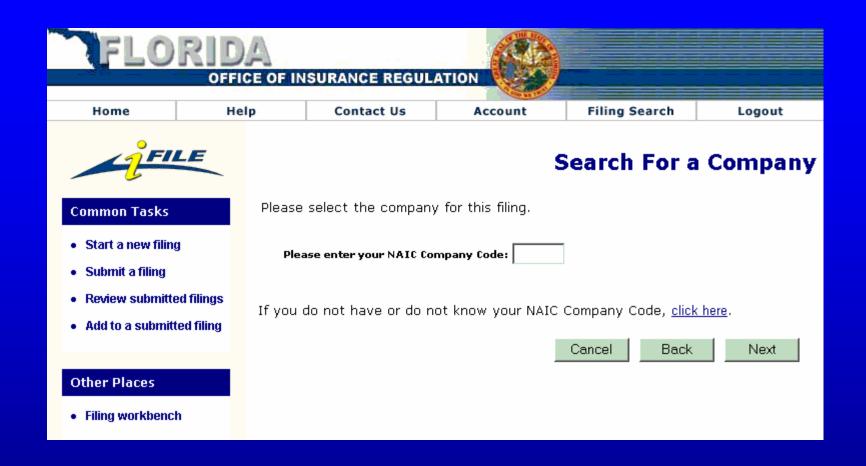


If you are filing as a P&C Insurer, select "Property & Casualty" as your Area of Insurance, and click "Next".

(Warranty Associations, Premium Finance Companies, Motor Vehicle Service Agreement Companies, and other entities that are not licensed P&C insurers should select "Specialty".)



Select whether you are making a filing either for one company or for more than one company.



Now you need to associate a company with your filing. If you know your company's NAIC Company Code, enter it in the space provided. Otherwise, use the "click here" link to search for your company.



You can search by any of the listed fields. Enter your information, and click "Next".



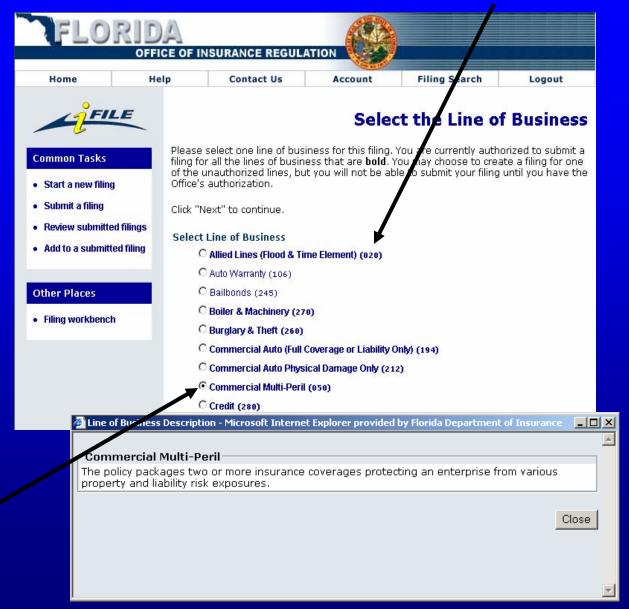
Choose the company on whose behalf you are filing. Then click "Next".

The number in () denotes the FL code for that Line of Business.

Creating the product for your filing is a three step process. The first step is to select your Line of Business. Those listed in bold print are the lines that your company is authorized to submit. If your company's application to market a certain line is currently under review, I-File will allow you to create your filing, but you will not be allowed to submit it until the application is approved.

Make your selection, and click "Next".

As you proceed through the wizard, you'll also notice that each option is hyperlinked. Click the link to display a description for that specific choice.

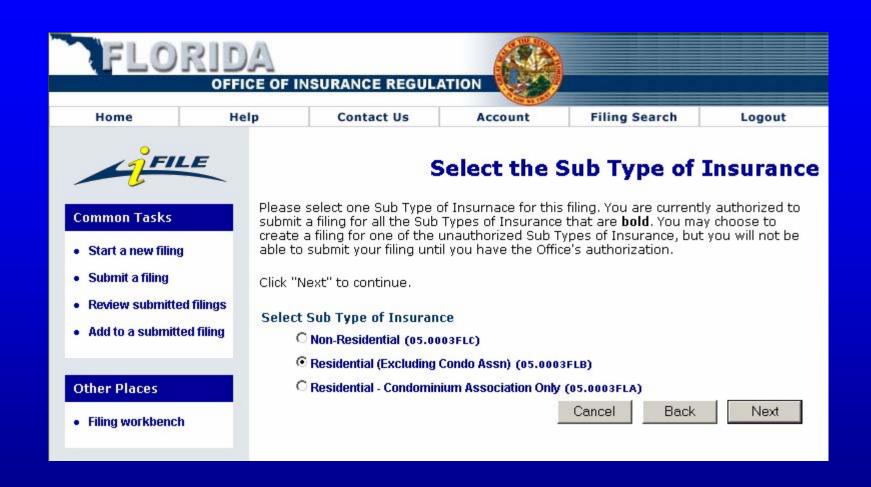


Next you need to select your Type of Insurance.

Make your selection, and click "Next".

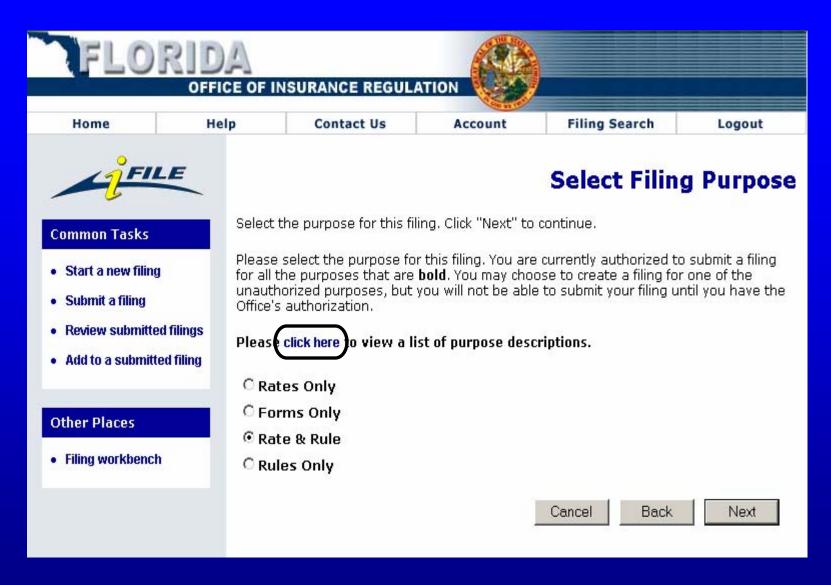
Depending on the type of filing being submitted, you may skip the Type of Insurance screen and/or the one that follows. That simply means there is only one option under that selection, and you will skip to the Filing Purpose screen to avoid repetition.





Now select the Sub Type of Insurance for the product being submitted.

Once you do, click "Next".



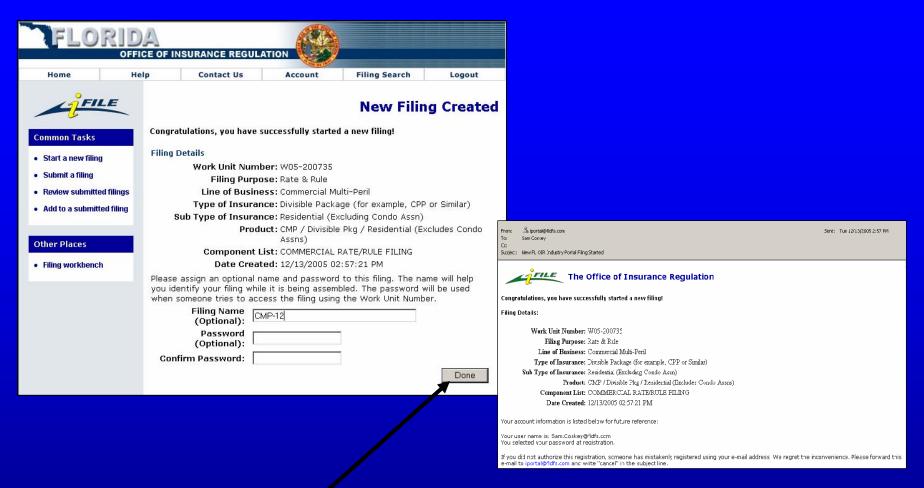
Here you will need to select your filing purpose. Do so, and click "Next". If unsure, "click here" to view a list of purpose descriptions.

The next screen provides one last chance to verify your selections. If they are correct, click "Continue".

If you notice that one of your choices is incorrect, click "Cancel" to start over.

Keep in mind, any errors may result in your filing being returned as Incomplete. If you have any questions about your submission, contact staff by accessing one of the links provided.





Once you've verified your choices, you then have the option of giving your filing a name and/or a password. You will also receive an email at this time containing the same information.

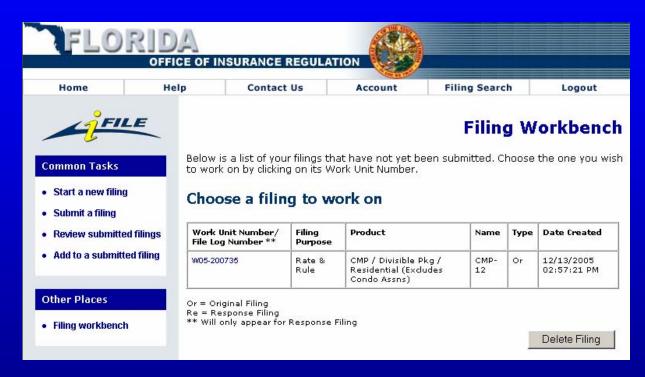
After you click "Done", you will be taken to your Filing Workbench to upload documents and provide further information on your filing.

Filing Workbench

Your Filing Workbench contains the filings you have started but have <u>not</u> yet submitted.

To submit a filing you will need to complete a list of filing components. To access your filing's component list, click on the applicable Work Unit number in the first column.

You also have the ability to delete items on your Workbench. Simply click "Delete Filing" and select the filing(s) you wish to delete one at a time.



Filing Component List

The Filing Component
List contains required
and optional filing
components. The
required components
are initially marked as
"Incomplete" in the
Status column. As
you complete each
required component,
the Status column will
change to "Complete".



Supplementary Information (Optional)

Review this Filing

Supplementary Documentation

4/16/2008 16:42

Return to Workbench

Filing Component Types

There are 5 types of components in I-File. Each type is determined by how information between the user and I-File is exchanged:

- 1) Verify Data (e.g., Company Data)
- 2) Complete an on-line form (e.g., OIR-B1-582, Interrogatories)
- 3) Upload a File (e.g., Cover Letter, Explanatory Memorandum, Manual Pages)
- 4) Download a template to the user's computer, complete it, and upload the completed version (e.g., Use of Credit, Catastrophe Model Support, Rate Level Indications Workbook)
- 5) Rate Collection System

To access individual components, click the links in the "Component" column.

Within a Filing
Component list, you also
have the option to
"Review this Filing"
(view an HTML
document of data
gathered during the filing
creation process) and
"Return to Workbench".

Select "Company Data"





Common Tasks

- · Start a new filing
- Start Data Reporting
- Submit a filing
- Review submitted filings
- · Add to a submitted filing

Other Places

· Filing workbench

Filing Component List

Work Unit Number: W08-417681

Name:

Purpose: Rate & Rule

Product: CMP / Divisible Pkg / Residential (Excludes Condo Assns)

edit filing details

Listed below are all the components required to submit this filing. To view a component, click on its name. Your changes are automatically saved. To review the current details of your filing, click "Review this Filing".

Component	Last Updated	Status
Company Data	4/16/2008 16:42	Incomplete
Cover Letter	4/16/2008 16:42	Incomplete
OIR-582 P&C Universal Standardized Data Letter	4/16/2008 16:42	Incomplete
Explanatory Memorandum	4/16/2008 16:42	Incomplete
Interrogatories	4/16/2008 16:42	Incomplete
Manual Pages	4/16/2008 16:42	Incomplete
Additional Rules Information	4/16/2008 16:42	Incomplete
OIR-B1-1790	4/16/2008 16:42	Incomplete
Supplementary Information (Optional) Supplementary Documentation	4/16/2008 16:42	(******

Review this Filing

Return to Workbench

Company Data



Here you need to verify that this is the company on whose behalf you are filing and that the company is authorized to make this submission. If you're satisfied with your selection, click "Return to Component List". If you have questions about an authority status or anything else regarding your filing, view the website or contact us.



Click the

next

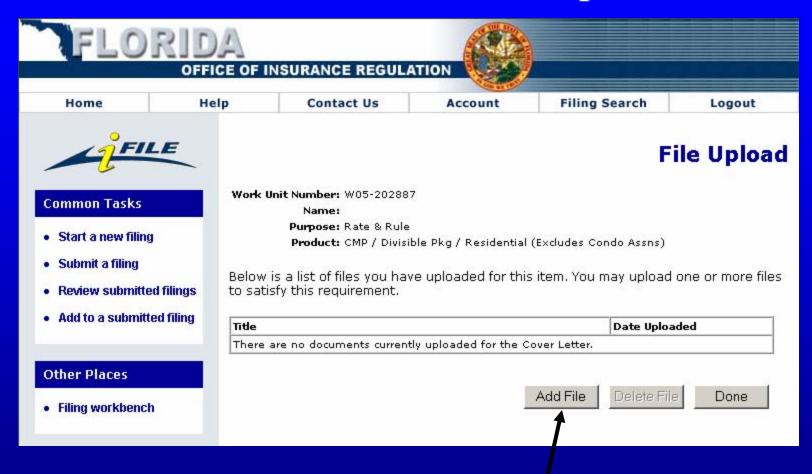
in the list

to

continue.

Notice that the Company Data component now reads "Complete."

Cover Letter – File Upload



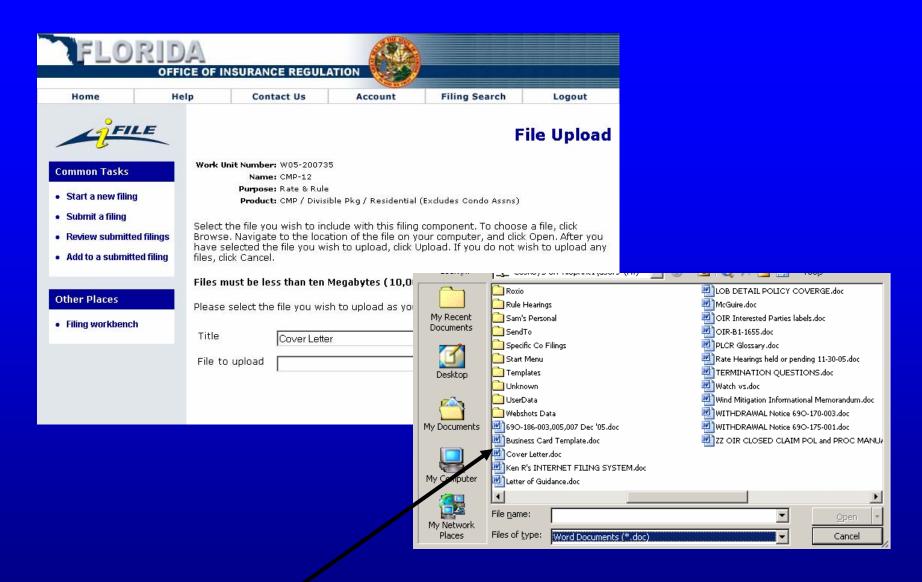
Now you need to upload a Cover Letter. Click "Add File" to search your computer for the necessary document. Click "Done" to return to your Filing Component list.

CE OF INSURANCE REGULATION Home Help Contact Us Account Filing Search Logout File Upload Work Unit Number: W05-200735 **Common Tasks** Name: CMP-12 Purpose: Rate & Rule · Start a new filing Product: CMP / Divisible Pkg / Residential (Excludes Condo Assns) · Submit a filing Select the file you wish to include with this filing component. To choose · Review submitted filings Browse, Navigate to the location of the file on your computer, and client Open. After you have selected the file you wish to upload, click Upload. If you do not wish to upload any Add to a submitted filing files, click Cancel Files must be less than ten Megabytes (10,000 Kilobytes) and 1000 pages n size. Other Places Please select the file you wish to upload as your Cover Letter: · Filing workbench Title Cover Letter File to upload Browse. Upload Cancel

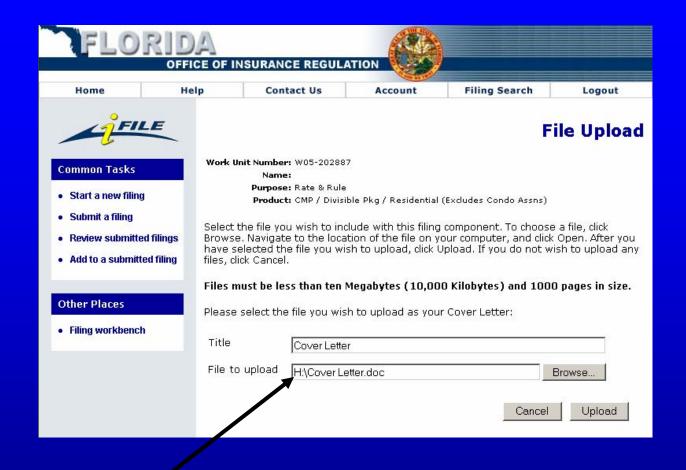
Clicking "Add File" brings you to the screen above. Notice, I-File already includes "Cover Letter" as the title of your document. You may change that if you wish.

Please note the I-File document requirements.

- I-File will accept the following document types:
- -Hyper Text Markup (.htm)
- -Hyper Text Markup Language (.html)
- -Portable Document Format (.pdf)
 - -Text File (.txt)
- -Microsoft Word (.doc)
- -Rich Text Format (.rtf)
- -Microsoft Excel (.xls)
- -Tagged Image File Format (single page only) (.tif / .tiff)

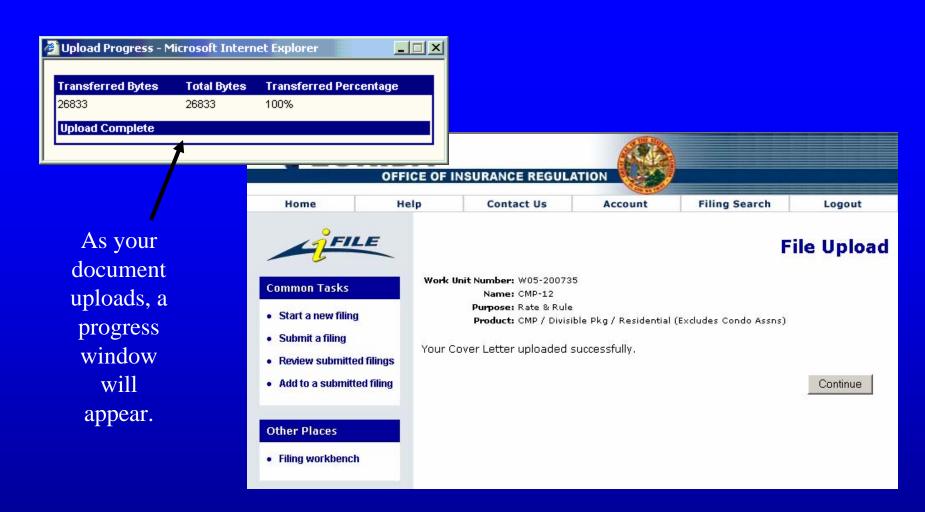


Clicking "Browse" brings up the window shown above. Locate the document you wish to upload and click "Open".



View the "File to upload" window to verify that you've attached the correct document.

Then click "Upload".



After the upload is complete, the page above will display. Click "Continue".

If you have trouble uploading your document, click the "Contact Us" option for assistance.

You also have the option of viewing Home Help Contact Us Account **Filing Search** Logout the document you upload. To do so, File Upload click the link in the Work Unit Number: W05-200735 Common Tasks Name: CMP-12 "Title" column, Purpose: Rate & Rule Start a new filing Product: CMP / Divisible Pkg / Residential (Excludes Condo Assns) and then click the Submit a filing Below is a list of files you have uploaded for this item. You may upload one or more files icon/link to your bmitted filinas to satisfy this requirement. · Add to a submitted document on the Title Date Uploaded 12/15/2005 Cover Letter following screen. Other Places Add File Delete File Done Filing workbench Cover Letter

If you need to upload an additional cover letter, click "Add File" and follow the previous steps. If you realized you attached the wrong document, click "Delete File", select the file to be deleted, and click "Delete". If you're finished, click "Done".

Cover Letter.doc



OFFICE OF INSURANCE REGULATION

Home

Help

Contact Us

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Filing Search

Logout



Common Tasks

- · Start a new filing
- · Start Data Reporting
- Submit a filing
- · Review submitted filings
- · Add to a submitted filing

Other Places

· Filing workbench

Filing Component List

Work Unit Number: W08-417681

Name:

Purpose: Rate & Rule

Product: CMP / Divisible Pkg / Residential (Excludes Condo Assns)

edit filing details

Listed below are all the components required to submit this filing. To view a component, click on its name. Your changes are automatically saved. To review the current details of your filing, click "Review this Filing".

Component	Last Updated	Status
Company Data	4/16/2008 16:56	Complete
Cover Letter	4/16/2008 16:58	Complete
OIR-582 P&C Universal Standardized Data Letter	4/16/2008 16:42	Incomplete
Explanatory Memorandum	4/16/2008 16:42	Incomplete
Interrogatories	4/16/2008 16:42	Incomplete
Manual Pages	4/16/2008 16:42	Incomplete
Additional Rules Information	4/16/2008 16:42	Incomplete
OIR-B1-1790	4/16/2008 16:42	Incomplete
Supplementary Information (Optional) Supplementary Documentation	4/16/2008 16:42	

Review this Filing

Return to Workbench

Click the next component in the list to continue.

The Cover
Letter
component
now reads
"Complete."

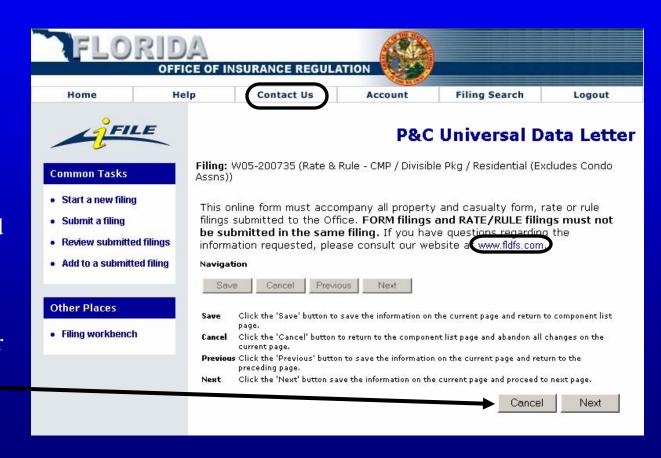
The first screen displays the instructions for completing the form.

If you have any questions about filling out the UDL, visit the website listed or "Contact Us".

Note the navigation instructions posted to avoid errors while using I-File.

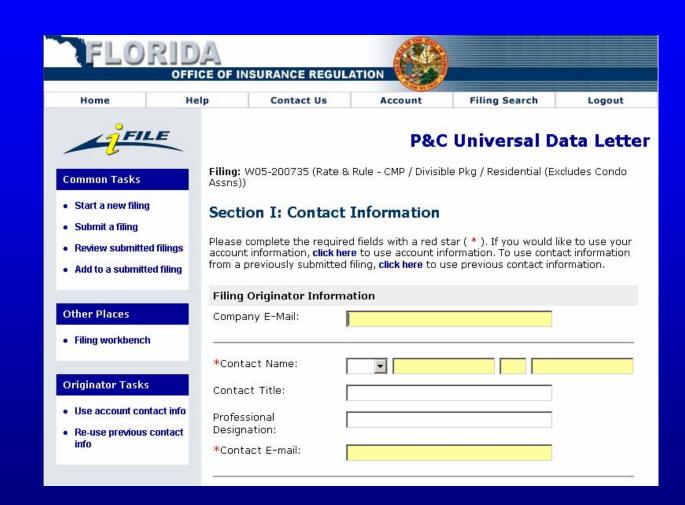
Click "Next" to proceed, or "Cancel" to return to your Filing Component List.

OIR-B1-582 P&C Universal Data Letter (UDL)



You need to provide contact information for the filing. In addition to filling out the form manually, you have the option to use your account information or contact information from a previous submission.

Complete the form, filling in as much information as you can.





OF INSURANCE REGULATION



Home

Help

Contact Us

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Filing Search

P&C Universal Data Letter

Logout



Common Tasks

- Start a new filing
- Submit a filing

Other Places

- Review submitted filings
- Add to a submitted filing

Filing: W05-200735 (Rate & Rule - CMP / Divisible Pkg / Residential (Excludes Condo Assns))

Section I: Contact Information

Please complete the required fields with a red star (*). If you would like to use your account information, click here to use account information. To use contact information from a previously submitted filing, click here to use previous contact information.

Filing Originator

Company E-Mail:

OFFICE OF INSURANCE REGULATION



Logout

Home

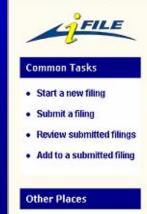
Help

Contact Us

Account

Filing Search

Choosing the "re-use previous contact information" option brings you to the following page. Select the Originator / Contact combination you want, and click "Use Originator".



· Filing workbench

P&C Universal Data Letter

Filing: W05-200735 (Rate & Rule - CMP / Divisible Pkg / Residential (Excludes Condo Assns))

Use Previous Contact Information

Select a previously used contact. The data contained within that contact will be used for

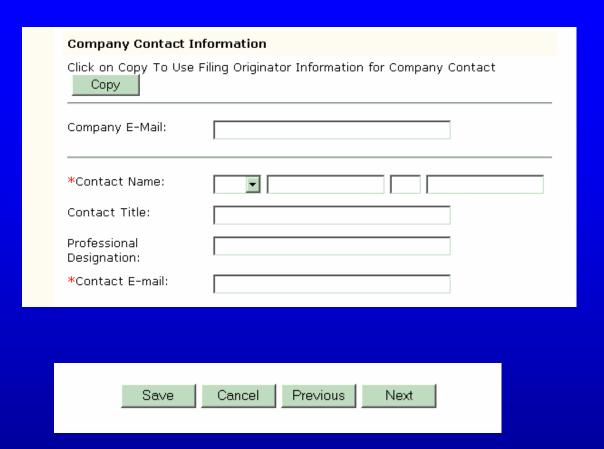
	Filing Originator Name	Company Contact Name	Date Created
•	Patrick Lynch	Patrick Lynch	10/5/2005 1:48:04 PM

Cancel

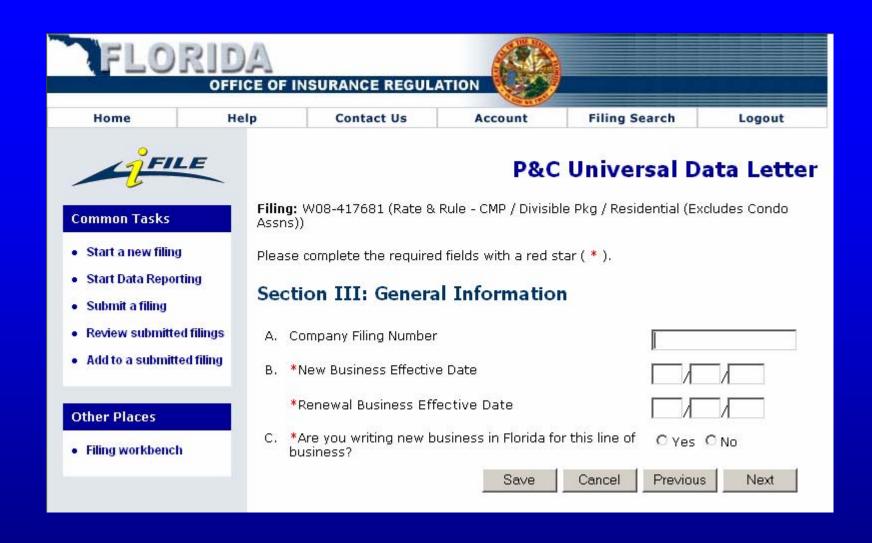
Use Originator

In addition to a Filing
Originator, you need to
designate a Company
Contact. This contact will be
the one to receive
correspondence from the
Office.

Click "Copy" to copy the Filing Originator information, or enter another user's information.



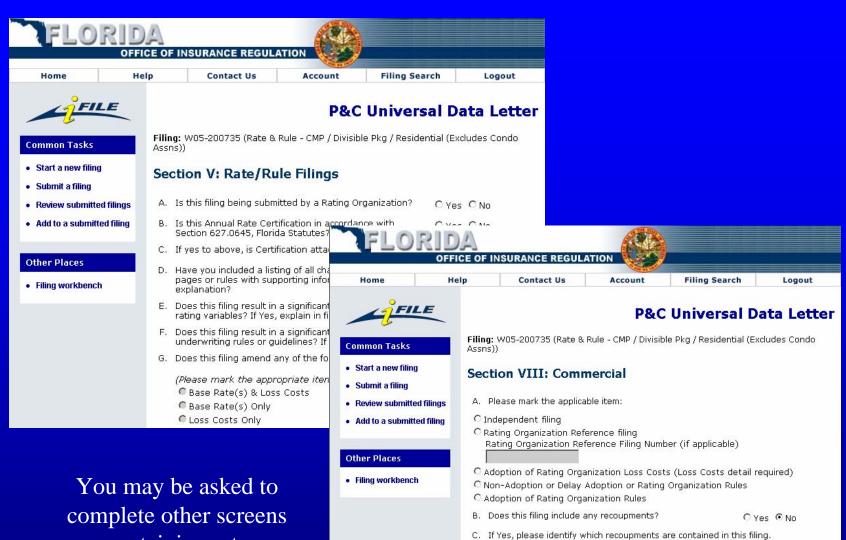
Once you've finished entering information, click "Save" to save your progress and continue at a later date. Click "Cancel" to return to the Filing Component List, "Previous" to return to the prior screen, or "Next" to continue.



Answer the questions in Section III, and click "Next" to continue.



Complete Section
IV by reviewing
the information
provided and
choosing a File
Usage. Click
"Next" at the
bottom of the
screen to continue.



containing rate information.

Remove

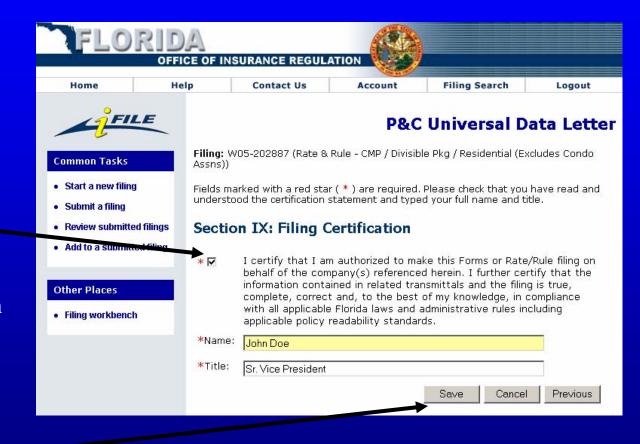
Change

Add

The final screen of the UDL contains the applicable certifications.

To complete, click your mouse in the empty checkbox to the left of the certification, and provide the correct information below.

When you get to the bottom of the page, you'll notice that "Next" is no longer an option. Click "Save" to finish the form and return to your Filing Component List.







Common Tasks

- Start a new filing
- Start Data Reporting
- Submit a filing
- · Review submitted filings
- · Add to a submitted filing

Other Places

· Filing workbench

Filing Component List

Work Unit Number: W08-417681

Name:

Purpose: Rate & Rule

Product: CMP / Divisible Pkg / Residential (Excludes Condo Assns)

edit filing details

Listed below are all the components required to submit this filing. To view a component, click on its name. Your changes are automatically saved. To review the current details of your filing, click "Review this Filing".

Component	Last Updated	Status
Company Data	4/16/2008 16:56	Complete
Cover Letter	4/16/2008 16:58	Complete
OIR-582 P&C Uriversal Standardized Data Letter	4/16/2008 17:05	Complete
Explanatory Memorandum	4/16/2008 16:42	Incomplete
Interrogatories	4/16/2008 16:42	Incomplete
Manual Pages	4/16/2008 16:42	Incomplete
Additional Rules Information	4/16/2008 16:42	Incomplete
OIR-B1-179C	4/16/2008 16:42	Incomplete
Supplementary Information (Optional) Supplementary Documentation	4/16/2008 16:42	

Click the next component in the list to continue.

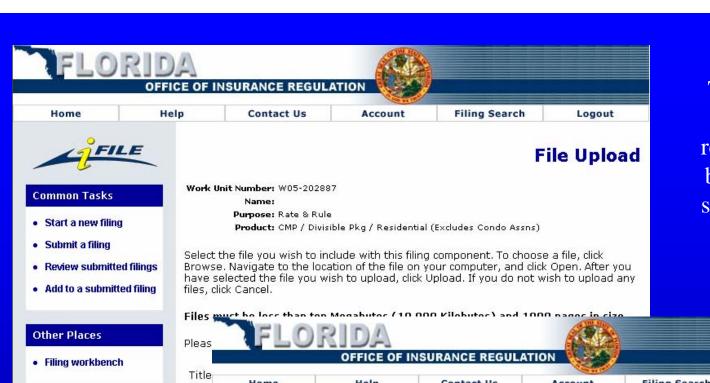
The OIR-

B1-582

component

now reads

"Complete".



The Explanatory
Memorandum
requires that a file
be uploaded. The
steps are the same
as those for the
Cover Letter.



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Common Tasks

- · Start a new filing
- Start Data Reporting
- Submit a filing
- · Review submitted filings
- Add to a submitted filing

Other Places

Filing workbench

Filing Component List

Work Unit Number: W08-417681

Name:

Purpose: Rate & Rule

Product: CMP / Divisible Pkg / Residential (Excludes Condo Assns)

edit filing details

Listed below are all the components required to submit this filing. To view a component, click on its name. Your changes are automatically saved. To review the current details of your filing, click "Review this Filing".

Component	Last Updated	Status
Company Data	4/16/2008 16:56	Complete
Cover Letter	4/16/2008 16:58	Complete
OIR-582 P&C Universal Standardized Data Letter	4/16/2008 17:05	Complete
Explanatory Memorandum	4/17/2008 08:54	Complete
Interrogatories	4/16/2008 16:42	Incomplete
Manual Pages	4/16/2008 16:42	Incomplete
Additional Rules Information	4/16/2008 16:42	Incomplete
OIR-B1-1790	4/16/2008 16:42	Incomplete
Supplementary Information (Optional) Supplementary Documentation	4/16/2008 16:42	

The Explanatory
Memorandum
components now
read "Complete".

The next component is the "Interrogatories."

Edit Interrogatories

Work Unit Number: W08-417681 Name: Purpose: Rate & Rule Product: CMP / Divisible Pkg / Residential (Excludes Condo Assns) Below is a list of interrogatories for this filing. Please answer questions by checking the appropriate selection. 1. Are you someone other than an employee of the company who is making this filing on behalf of the company? 0 0 2. Is this filing being made to comply with a change in Florida law? Yes No 0.0 3. Does this filing propose changes in the level of coverage you are providing to Yes No your insureds? 0 0 4. Does this filing include the use of a Catastrophe Model in the determination of Yes No any rate level indication? 5. Does this filing include reinsurance costs in the determination of any rate level Yes No 0.0 6. Is this a Rating Organization package modification factors adoption filing? Yes No. 0 0 7. Answer "Yes" to only one question below: (a) Does this filing involve the adoption of loss costs promulgated by a Rating Yes No Organization where the loss cost modification factor equals 1? \circ (b) Does this filing involve the adoption of loss costs promulgated by a Rating Organization where the loss cost modification factor is not equal to 1 AND \circ the modification factor IS based on the filer's loss experience? (c) Does this filing involve the adoption of loss costs promulgated by a Rating Yes No Organization where the loss cost modification factor is not equal to 1 AND 0 0 the modification factor IS NOT based on the filer's loss experience? (d) Is this an independent rate or rating factor filing where the proposed rate Yes No change affects all (or substantially all) policyholders? 0.0 (e) Is this an independent rate or rating factor filing where the proposed rate Yes No. change DOES NOT affect all (or substantially all) policyholders? 0.0

Interrogatories

The Interrogatories are questions that determine whether or not additional components are needed in the filing. For example, if you answer the question "Are you someone other than an employee of the company who is making this filing on behalf of the company?" in the affirmative, the Consultant's Authority Letter component will be added to the list of required components.

Read each question carefully. Once the filing has been submitted, you CANNOT go back and change the answers to these questions. If you are unsure, ask us before filing.

Save

Edit Interrogatories

Work Unit Number: W08-417681

Name:

Purpose: Rate & Rule

Product: CMP / Divisible Pkg / Residential (Excludes Condo Assns)

Below is a list of interrogatories for this filing. Please answer questions by checking the appropriate selection.

1.		you someone other than an employee of the company who is making this g on behalf of the company?	Yes No ⊙ C	
2.	Is th	nis filing being made to comply with a change in Florida law?	Yes No	
3.		s this filing propose changes in the level of coverage you are providing to r insureds?	Yes No	
4.		s this filing include the use of a Catastrophe Model in the determination of rate level indication?	Yes No	
5.		is this filing include reinsurance costs in the determination of any rate level cation?	Yes No	
6.	Is th	nis a Rating Organization package modification factors adoption filing?	Yes No	
7.	Ans	wer "Yes" to only one question below:		
7.		wer "Yes" to only one question below: Does this filing involve the adoption of loss costs promulgated by a Rating Organization where the loss cost modification factor equals 1?	Yes No	
7.	(a)	Does this filing involve the adoption of loss costs promulgated by a Rating		,
7.	(a) (b)	Does this filing involve the adoption of loss costs promulgated by a Rating Organization where the loss cost modification factor equals 1? Does this filing involve the adoption of loss costs promulgated by a Rating Organization where the loss cost modification factor is not equal to 1 AND	⊙ C	
7.	(a) (b) (c)	Does this filing involve the adoption of loss costs promulgated by a Rating Organization where the loss cost modification factor equals 1? Does this filing involve the adoption of loss costs promulgated by a Rating Organization where the loss cost modification factor is not equal to 1 AND the modification factor IS based on the filer's loss experience? Does this filing involve the adoption of loss costs promulgated by a Rating Organization where the loss cost modification factor is not equal to 1 AND	⊙ CYes NoO ⊙Yes No	
7.	(a) (b) (c) (d)	Does this filing involve the adoption of loss costs promulgated by a Rating Organization where the loss cost modification factor equals 1? Does this filing involve the adoption of loss costs promulgated by a Rating Organization where the loss cost modification factor is not equal to 1 AND the modification factor IS based on the filer's loss experience? Does this filing involve the adoption of loss costs promulgated by a Rating Organization where the loss cost modification factor is not equal to 1 AND the modification factor IS NOT based on the filer's loss experience? Is this an independent rate or rating factor filing where the proposed rate	Yes No	

Once you have answered each of the questions, click "Save."

The next screen
lets you know that
your answers have
been saved. Click
"Return to
Component List"
to continue.

Interrogatories Saved

Interrogatories Saved Successfully.

Return to Component List

Return to Interrogatories

Clear | Save





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Common Tasks

- · Start a new filing
- Start Data Reporting
- Submit a filing
- · Review submitted filings
- · Add to a submitted filing

Other Places

· Filing workbench

Filing Component List

Last Undated

Work Unit Number: W08-417681

Name:

Component

Purpose: Rate & Rule

Product: CMP / Divisible Pkg / Residential (Excludes Condo Assns)

edit filing details

Listed below are all the components required to submit this filing. To view a component, click on its name. Your changes are automatically saved. To review the current details of your filing, click "Review this Filing".

Component	Last Updated	Status
Company Data	4/16/2008 16:56	Complete
Cover Letter	4/16/2008 16:58	Complete
OIR-582 P&C Universal Standardized Data Letter	4/16/2008 17:05	Complete
Explanatory Memorandum	4/17/2008 08:54	Complete
Interrogatories	4/17/2008 09:19	Complete
Manual Pages	4/16/2008 16:42	Incomplete
Additional Rules Information	4/16/2008 16:42	Incomplete
OIR-B1-1790	4/16/2008 16:42	prete
Supplementary Information (Optional) Supplementary Documentation	716/2008 16:42	
Consultants Authority Letter	4/17/2008 09:19	Incomplete
OIR-583 DOI Expense Supplement Calculation of Company Loss Cost Multiplier	4/17/2008 09:19	Incomplete

Review this Filing

Return to Workbench

The Interrogatories component now reads "Complete."

Note that the Consultant's Authority Letter and OIR-583 components have been added based on the answers to the Interrogatories.

Rate Collection System (RCS)

One of the Interrogatory questions, depending on the line of business and the filing purpose, is "Does this filing include rates or rating factors that result in a rate change to the Office's RCS rating examples OR is there an overall rate change associated with this filing OR does this filing include the introduction of a new program?"

If you answer this question in the affirmative, the Rate Collection System and RCS Verification components will be added to the Filing Component List.

Rate Collection System	3/19/2008 15:12	Incomplete
RCS Verification	3/19/2008 15:12	Incomplete

For instructions on how to use the Rate Collection System, see the RCS Training Materials located on the I-Portal screen.



In addition to the User Manual and Frequently Asked Questions, there are audio/visual training sessions for the various lines of business.

Training Materials

- User Manual
- · Frequently Asked Questions

Training Sessions (Audio and Visual Demonstration)

- Commercial Auto and General Commercial I–File Issues Seminar
- · Commercial Residential Property Demo
- General Liability and Commercial Non–Residential Demo
- Homeowners, Mobile Homeowners and Dwelling Fire Demo
- · Medical Malpractice and Attorney Liability Demo
- Private Passenger Auto Demo

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Common Tasks

- · Start a new filing
- Start Data Reporting
- Submit a filing
- Review submitted filings
- Add to a submitted filing

Other Places

· Filing workbench

Filing Component List

Work Unit Number: W08-417681

Name:

Purpose: Rate & Rule

Product: CMP / Divisible Pkg / Residential (Excludes Condo Assns)

edit filing details

Component		Last Updated	Status
Company Data		4/16/2008 16:56	Complete
Cover Letter		4/16/2008 16:58	Complete
OIR-582 P&C Universal Standard	ized Data Letter	4/16/2008 17:05	Complete
Explanatory Memorandum		4/17/2008 08:54	Complete
Interrogatories		4/17/2008 09:19	Complete
Manual Pages		4/17/2008 09:53	Complete
Additional Rules Information		4/17/2008 09:53	Complete
OIR-B1-1790		4/17/2008 09:53	Complete
Supplementary Information (Opt Supplementary Docume		4/16/2008 16:42	
Consultants Authority Letter		4/17/2008 09:54	Complete
OIR-583 DOI Expense Suppleme Multiplier	ent Calculation of Company Loss Cos	4/17/2008 09:54	Complete
Review this Filing	Beturn to Workbench	Submit Filing	

Submit Filing

Complete each of the components, so that all now read "Complete."

Now that you have satisfied all of the required components, the "Submit Filing" button displays.

At this point you may either submit your filing or continue adding information.



Thank you for posting your documents. Your documents will now be verified as being compatible with the I-File system and virus free. You will be notified of the verification results shortly. If there are any technical problems with your uploaded documents, your submission will not be accepted and will be returned to your workbench for correction. If your uploaded documents are verified, you will be notified that your submission has been assigned an OIR file log tracking number and forwarded for formal review.

If this posting is in response to a request for clarification from the Office, please note the date requirement for your response. In this case, your filing is being held in suspense pending your response. Yet, in order to allow the Office sufficient time to analyze your response, please respond by the date indicated in the clarification letter you received. The failure of your response reaching the Office by this date requirement may result in the filing's **DISAPPROVAL** pursuant to applicable provisions of Florida Statue.

If you have any concerns of the timeliness of your posting, please do not hesitate to contact the reviewer assigned to this filing.

If you have any technical questions please utilize the I-Portal Issue Tracking System at https://iportal.fldfs.com/ifile/its/default.asp

Filing Details:

Work Unit Number: W05-186926 Submission ID: 000169983

Date Submitted: 10/8/2005 01:37:18 PM

Filing Purpose: Rates Only

Product: Homeowners Multi-Peril

Component List: HO RATES ONLY (CURRENT BUSINESS)
Company Name: SENTRY SELECT INSURANCE COMPANY

NAIC Company Code: 21180

Once you've submitted your filing, you will receive an initial email as shown above. I-File will then run your submission through a series of checks. This includes checking document size (less than 999 pages), a virus check, and a check to ensure that the submitted documents can be converted to a format used to give them their electronic stamp. If any documents fail...

If your filing does not pass the compatibility check, you will receive an email similar to this one.

The email will include the document(s) which had problems.

For help, please submit an issue through Contact Us, and provide the Office with the Work Unit Number for the filing in question. From: iportal@fldfs.com [mailto:iportal@fldfs.com]
Sent: Wednesday, December 14, 2005 14:42

To:

Subject: FL OIR Industry Portal: Filing Failed at Document TIF Converting



Florida Office of Insurance Regulation

This e-mail message is to inform you that your filing did not submit successfully to Office of Insurance Regulation because one or more of the documents in the filing did not pass a test for compatibility with the I-File system. Examples of non-compatible documents include documents with embedded macros, word documents with embedded formulas or multi page tif documents (only use single page tif documents). Please correct the document and re-upload in the Filing Workbench and submit the filing.

The failed documents are listed as:

Countrywide Pages (final version).tif with document id of 454464 Countrywide Pages (annotated version).tif with document id of 454466

If this failed posting is in response to a request for clarification from the Office, please note the date requirement for your response. Though your filing is being held in suspense pending your response, your response must reach the Office by this required date to allow the Office sufficient time to analyze your response. The failure of your response reaching the Office by this date requirement may result in the filing's **DISAPPROVAL** pursuant to applicable provisions of Florida Statue.

If you have any concerns of the timeliness of your posting, please do not hesitate to contact the reviewer assigned to this filing.

If you have any technical questions please utilize the I-Portal Issue Tracking System at https://iportal.fldfs.com/ifile/its/default.asp

Filing Details:

Work Unit Number: W05-201062 Submission ID: 000184170

Date Submitted: 12/14/2005 02:33:44 PM

Filing Purpose: Rules Only

Product: Commercial Auto / Other Commercial Auto

Component List: COMMERCIAL RULE FILING

Company! Name: DISCOVER PROPERTY & CASUALTY INSURANCE COMPANY

NAIC Company $_{36463}$

Code:

Company Filing #: FL-DPC-Auto-Revision 05R



Hello Kayne! This e-mail message is to inform you that the Office has received your filing.

Your filing has been assigned the following File Log Number. Please use this number for all communication with the Office with regards to this filing.

File Log Number FCP 05-12205

Filing Details:

Filing Name:

Work Unit Number: W05-186926 Submission ID: 000169983

Date Submitted: 10/8/2005 01:37:18 PM

Filing Purpose: Rates Only

Product: Homeowners Multi-Peril.

Component List: HO RATES ONLY (CURRENT BUSINESS)

If your filing successfully passed the compatibility check, you will receive an email with the Florida file log number that has been assigned to it. Refer to this number when corresponding with the Office.

Review Filing



At any point in the process, you have the option to review your filing. Click "Review this Filing" to view and/or print the information you've provided for your filing.

Review Filing

Filing Details Work Unit Number: W05-200735 Filing Purpose: Rate & Rule Product: CMP / Divisible Pkg / Residential (Excludes Condo Assns) 19/19/2005 02:57:21 084 Date Created:

Filing Name: Company Contact Information Company E-Mail: fldfs@fldfs.com

Company Deta

Contact Name: Mr. sam c cosker Company Name

ZURICH AMERICA Professional Designation:

Contact E-mail:

Filing Originate Company E-Mail:

Contact Name:

Street Address: Suite/Room #: P.O. Box Mailing Address

Contact Title: Professional Design Contact E-mail:

State: Zip Code: Country:

Non US Postal Code: Phone Number:

Fax Number: Toll Free Number: General Information

Company Filing Number New Business Effective Date Renewal Business Effective Date Products

Are you writing new business in Flo New Program, New Product, or New

Business?

Amending currently filed forms, rat If yes, please provide previous OIF

Filing Content Information This is a Rate & Rule filing. Non US Phone Number:

> Type of Coverage: Commercial

File Usage: File & Use Use & File

Informational Only Prior Approval (required for all FO At the bottom of the page, you can click "Printable Version" to print a copy of your filing information or "Return to Component List".

NO

NO

N/A

YES

YES

NO

YES

15

0

0

n

Rate/Rule Filings

Is this filing being submitted by a Ratings Organization? Is this Annual Rate Certification in accordance with Section 627.0645, Florida Statutes? If yes to above, is Certification attached:

Have you included a listing of all changes in manual pages or rules with supporting Does this filing result in a significant revision in rates or rating variables? If Yes, explain in

Does this filing result in a significant revision in underwriting rules or guidelines? If Yes,

Does this filing amend any of the following?

Base Rate(s) & Loss Costs Loss Costs Only

Summary of Rate Filing as applicable

Rate Change Request

Earned Premium Volume (all programs affected by this filing) Number of Policies (all programs affected by this filing)

Document Mapping

Uploaded Documents

Document Type Filenet Number Form Number Cover Letter Cover Letter Explanatory Memorandum Explanatory Memorandum

Filing Certification

YES, I certify that I am authorized to make this Forms or Rate/Rule filing on behalf of the company(s) referenced herein. I further certify that the information contained in related transmittals and the filing is true, complete, correct and, to the best of my knowledge, in compliance with all applicable Florida laws and administrative rules including applicable policy readability standards.

Name: sam coskey Title: sma

Printable Version

Return to Component List

Response Filing



To add to a filing that you've already submitted, click the "Filing Assembly and Submission" option on the main I-Portal screen.

On the next screen, under Common Tasks, select "Add to a submitted filing".



By file log number, select the filing to which you wish to add information.

When you do, you'll receive the message below. Click "OK" to proceed or "Cancel" to select a different filing.







Common Tasks

- · Start a new filing
- · Start Data Reporting
- · Submit a filing
- · Review submitted filings
- . Add to a submitted filing

Other Places

· Filing workbench

Add to a Submitted Filing

This is a list of all filings that you have submitted that can be amended. To add to a filing, click on its File Log Number.

NOTE: Filings are only available to amend once the Office has assigned a File Log Number. You will receive an email message when the File Log Number is assigned.

Choose a filing to amend

File Log Number	Date Submitted	Submission ID	Work Unit Number
04-03664	5/12/2004 10:30:02 AM	85903	W04-100602
0405050	6/18/2004 09:59:27 AM	86243	W04-101002
04-03719	6/25/2004 08:28:12 AM	86403	W04-101162
04-03720	6/25/2004 08:30:50 AM	86404	W04-101163
05-00102	6/7/2005 04:45:23 PM	88388	W04-101482
04-03756	9/14/2004 03:11:10 PM	86687	W04-101507
04-03765	9/23/2004 04:09:37 PM	86783	W04-101622
04-03779	10/5/2004 04:14:23 PM	86903	W04-101783
04-03780	10/5/2004 04:22:26 PM	86904	W04-101784



I-File will create a new Work Unit Number for your response. This number, separate from the file log number, identifies each filing submission. Click the work unit number to continue.





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Common Tasks

- · Start a new filing
- . Start Data Reporting
- · Submit a filing
- · Review submitted filings
- · Add to a submitted filing

Other Places

· Filing workbench

Filing Component List

Work Unit Number: W05-180766

Name: Variable-Flex Purpose: Forms Only

Product: Variable Individual Annuities Deferred Flexible Premium

edit filing details

Listed below are all the components required to submit this filing. To view a component, click on its name. Your changes are automatically saved. To review the current details of your filing, click "Review this Filing".

Component	Last Updated	Status
Company Data (Optional)	11/8/2005 10:22	
Cover Letter (Optional)	11/8/2005 10:22	
OIR-1507 (Optional) L&H Universal Standardized Data Letter	11/8/2005 10:22	
Forms Checklist	11/8/2005 10:22	
Forms to be Reviewed (Optional)	11/8/2005 10:22	
Certification Statement: Valuation Standards (Optional)	11/8/2005 10:22	
Certification Statement: Nonforfeiture Standards (Optional)	11/8/2005 10:22	
Supplementary Information (Optional) Supplementary Documentation	11/8/2005 10:22	

Review this Filing

Return to Workbench

Since this is a response filing, there are no required components. Everything is optional.

Select the component on which you wish to work, and follow the same steps as you did for your initial submission.



Certification Statement: Valuation Standards (Optional)

Supplementary Information (Optional)
Supplementary Documentation

Review this Filing

Certification Statement: Nonforfeiture Standards (Optional)

Once you have completed a component, the status changes to "Included".

Also, when at least one component is complete, you will again have the "Submit Filing" button. Click the button to submit your response.

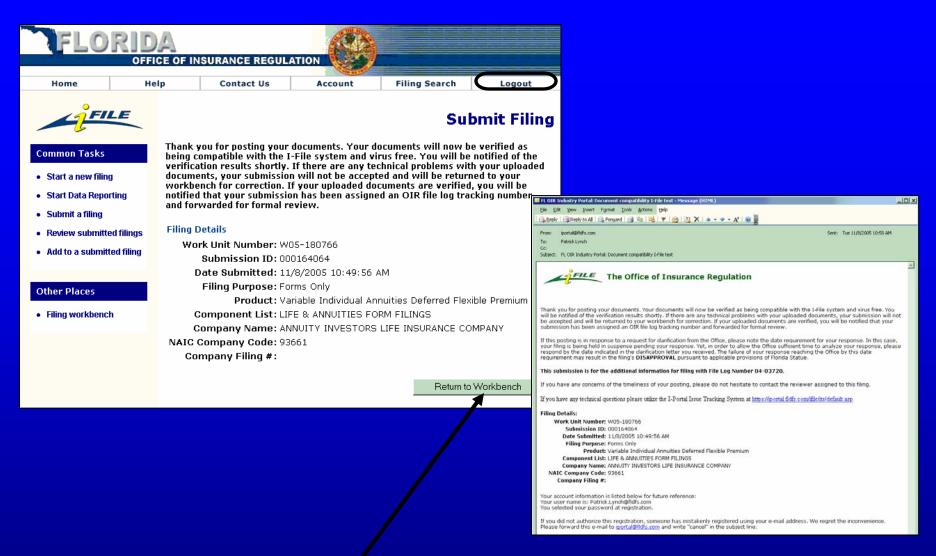
Return to Workbench

11/8/2005 10:22

11/8/2005 10:22

11/8/2005 10:22

Submit Filing



After submitting your response, you will see the screen above, notifying you that your documents are being checked for compatibility. You will also receive an email with this information. Click "Return to Workbench" to work on another filing or "Logout" to exit.

Review Submitted Filings

You have the ability to review filings that you have previously submitted.

To do so, click the "Review submitted filings" option under Common Tasks.



This screen will list each submission (both original and response) by Work Unit Number. This screen will also display the time and date of submission, a submission ID, and the corresponding Florida File Log Number.

To access a submission, click on the appropriate Work Unit Number.

Review Submitted Filings

This is a list of all filings that you have submitted in the past. To review the contents of a filing, click on its Work Unit Number.

Choose a filing to review

Work Unit Number	Date Submitted	Submission ID	File Log Number
W04-100802	5/12/2004 10:30:02 AM	000085903	04-03664
W04-100626	5/13/2004 01:19:12 PM	000085923	04-03665
W04-100630	5/13/2004 02:01:22 PM	000085924	04-03665
W04-100862	6/9/2004 09:58:37 AM	000086143	04-03689
W04-100863	6/9/2004 10:06:16 AM	000086144	04-03690
W04-100864	6/9/2004 10:26:18 AM	000086145	04-03691
W04-100865	6/9/2004 10:36:11 AM	000086146	04-03691
W04-101002	6/18/2004 09:59:27 AM	000086243	04-05050
W04-101162	6/25/2004 08:28:12 AM	000086403	04-03719
W04-101163	6/25/2004 08:30:50 AM	000086404	04-03720

You will then be taken to the Filing Component List for this submission. Here you can view the components that were completed as part of this filing.

(You cannot add information to a filing under this option.)

As with active filings, you can click "Review this Filing" to view a page containing detailed filing information.

You will need to use the "Filing Search" option to view and/or retrieve any documents contained in your filings.

Filing Component List

Work Unit Number: W04-101163

Name: Variable-Flex

Purpose: Forms Only

Product: Variable Individual Annuities Deferred Flexible Premium

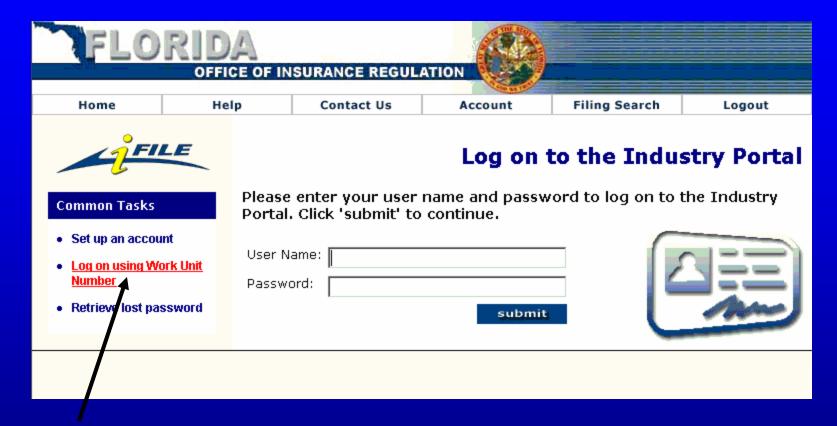
To review the current details of your filing, click "Review this Filing".

Component	Last Updated	Status
Company Data	6/25/2004 08:29	Complete
Cover Letter	6/25/2004 08:29	Complete
OIR-1507 L&H Universal Standardized Data Letter	6/25/2004 08:30	Complete
Forms Checklist	6/25/2004 08:30	Complete
Forms to be Reviewed	6/25/2004 08:30	Complete
Certification Statement: Valuation Standards	6/25/2004 08:28	
Certification Statement: Nonforfeiture Standards	6/25/2004 08:28	
Supplementary Information Supplementary Documentation	6/25/2004 08:28	

Review this Filing

Return to Workbench

Logging in with a Work Unit Number



If you need someone else's assistance in completing your filing, but you don't want to give them access to your entire account, use the "Log on using Work Unit Number" option.



Once you've selected that option, enter the Work Unit Number and the individual filing's password (if you provided one when naming your filing). Then click "Submit".





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Common Tasks

- Start a new filing
- Submit a filing
- Review submitted filings
- Add to a submitted filing

Other Places

· Filing workbench

Filing Component List

Work Unit Number: W05-199510 Name: demo Purpose: Forms Only

Product: Individual Nonvariable Annuities Deferred Flexible Premium

Listed below are all the components required to submit this filing. To view a component, click on its name. Your changes are automatically saved. To review the current details of your filing, click "Review this Filing".

Component	Last Updated	Status
Company Data	12/7/2005 14:00	Complete
Cover Letter	12/7/2005 14:01	Complete
OIR-B2-1507 L&H Universal Standardized Data Letter	12/7/2005 13:58	Incomplete
Forms Checklist	12/7/2005 14:05	Complete
Forms to be Reviewed	12/7/2005 13:58	Incomplete
Certification Statement: Valuation Standards (Optional)	12/7/2005 13:58	
Certification Statement: Nonforfeiture Standards (Optional)	12/7/2005 13:58	
Supplementary Information (Optional) Supplementary Documentation	12/7/2005 13:58	

Review this Filing

Return to Workbench

Notice that many of the options on the Filing Component List page are grayed out.

Under the work unit number option, you may add information to the filing just as you would normally, but you will not be able to submit it. That can only be done when logged in as the user who originally created the filing.

Common I-File Questions



Need Help With Your I-Portal Account?

"I forgot my password, HELP!!!"

If you ever forget your password, simply click the "Retrieve lost password" option on the Login screen.

Enter your email address, click "submit", and the I-Portal will email your password to you.





Need Help With Your I-Portal Account?

"John Smith used to handle our filings, but he no longer works here. I now need to have access to that information."

Simply complete a Question under the "Contact Us" option providing OIR with the following:

- 1 The name and email address of the user/person who has left the office
- 2 The name and email address of the user/person who you want to now have access to the account

(Please do not create a new account prior to submitting this request. If you already have an account of your own, we will <u>not</u> be able to merge the two accounts.)

Need Filing-Specific Assistance?

"How long will my unsubmitted filing remain on my workbench?"

I-File will retain unsubmitted/unworked filings for 6 months (180 days). If you have not submitted a filing **or** at least completed/updated one of the filing's components, your submission will be deleted.

Additional Questions?



If you have any additional questions that have not been covered in this material, please don't hesitate to contact the Property and Casualty Product Review Business Unit @ (850) 413-3146.